



PREMIER PLASTIC SURGERY  
PEARLAND/HOUSTON

## Premier Plastic Surgery

6550 Mapleridge St. Ste. 213 Houston, TX 77584  
10905 Memorial Hermann Dr. Ste. 207 Pearland, TX 77584  
Tel. (713) 370 4433 Fax. (281) 823 7589  
[www.pearlandpps.com](http://www.pearlandpps.com)

### OFFICE POLICY FOR APPOINTMENT

#### **Book in Advance**

it is recommended you make your appointments at least one week in advance, when possible. Our schedule is sometimes booked far in advance. However, we encourage you to check in with us when you feel spontaneous, we may have something available for you. For appointments, call or text **713-370-4433**.

#### **To book**

A consultation fee of \$100 is required for booking cosmetic consultation. This will secure 45 - 60 minutes appointment slot. To book MedSpa appointment \$50 - \$100 deposit is required to block your treatment slot. If you cancel inside of 24 hours of your appointment time, our policy is to charge \$25. If you fail to show for your appointment and do not call to inform us of the change, our policy is to charge \$50 for no show fee.

#### **Reminders**

As a courtesy and when you provide the appropriate communication options, we will send you a reminder text message. If not supported by your carrier, no worries, we will call/leave you a voicemail, if possible. If you need reschedule, please call us 24 hours before your scheduled time to avoid cancellation or no show charge.

#### **Contraindications**

Contraindications are conditions that make a particular service potentially inadvisable. In all instances, we encourage transparent communication with our office to ensure you have the most enjoyable experience. Examples of contraindications include: fever, cold, COVID. If you are getting laser, taking antibiotic or sunburns is contraindicated. Please call our office with any concerns!

#### **Arriving Late**

Please note we have to attend to patients before and after your appointment. Arriving late will simply limit the time for your treatment, and depending on the treatment you are getting done, we may have to reschedule you for a different day. Your treatment will end at the scheduled time so that the next visitor will not be delayed. You will be responsible for the full value of your scheduled treatment. However, sometimes things happen and we have cancellations, so if you feel like you may need a later time, please call in and see if we have a possible open slot later in the day. Communication is key!



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### Thank You

We understand that occasionally situations may arise preventing you from keeping your scheduled appointment. Please know last minute cancellations and no-shows (no matter the circumstance) prevent other visitors from access to an appointment. Thank you for understanding.

We sincerely appreciate your business and we know that our clients are our business. If you have concerns regarding your experience with us, please call us at **(713) 370-4433**. Our goal is to make your experience with us the very best one to remember!